





# A Threshold for Citizen Science Projects: Complex Thinking as a Driver of Holistic Development

## Umbral para proyectos de ciencia ciudadana: el pensamiento complejo como impulsor de desarrollo holístico



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### ABSTRACT

Emerging technologies and community empowerment have driven citizen science (CS) projects. However, their impact remains vague, partly because of the difficulties in monitoring and standardizing these projects. Notably, the development of citizens' complex thinking is not among the primary goals, despite the connection with the tenets of Education 4.0 and the training of socially committed citizens. Therefore, we propose a framework and typology to foster CS projects while scaling up complex thinking. We used the evidence-based educational innovation (EBEI) methodology and the Theory of Change (ToC) perspective, reviewing some of the most relevant frameworks under UNESCO's Open Science Recommendation. Findings from the CS projects analysis revealed that: (a) there is inattention to developing the sub-components of the complex thinking macro-competency; (b) a growing trend to develop frameworks for CS projects is taking place; (c) there is a prevalence of CS project frameworks focused on prevention and control, project evaluation and design, and education and research; (d) a framework with three dimensions based on ToC (Outbound, Threshold and Full-cycle) can guide the development of CS projects; and (e) an eight-component typology can measure the progress and impact of CS projects from the perspectives of Context-awareness, Citizen engagement, Infrastructure leverage, Technological innovation, Educational innovation, Outreach and Scale, Network building, and Complex thinking. We envision that the integrated framework and typology proposed, scaffolded by complex thinking, can comprehensively broaden the impact of CS initiatives.

**Keywords:** citizen science; open science; complex thinking; educational innovation; higher education.

### RESUMEN

Los proyectos de ciencia ciudadana (CC) han sido impulsados por tecnologías y empoderamiento de las comunidades. Sin embargo, su impacto es impreciso por las dificultades para su seguimiento y estandarización. En particular, el desarrollo del pensamiento complejo de los ciudadanos no figura entre sus objetivos, a pesar del fuerte vínculo con la Educación 4.0 y la formación de ciudadanos comprometidos con la sociedad. Por tanto, proponemos un marco y una tipología para los proyectos de CC a la vez que se introduce el pensamiento complejo. Se empleó la metodología de la Innovación Educativa Basada en la Evidencia (EBEI), desde la perspectiva de la Teoría del Cambio (TdC), revisando los marcos más relevantes, en virtud de la Recomendación de Ciencia Abierta de la UNESCO. Los resultados revelaron: (a) hay una falta de atención al desarrollo de las subcompetencias de la macro-competencia del pensamiento complejo; (b) existe un incremento y desarrollo de marcos de apoyo a la CC; (c) prevalecen marcos de proyectos de CC centrados en los participantes, evaluación-diseño de proyectos y la gestión de datos; (d) inexistencia de marcos de desarrollo basados en TdC de tres dimensiones, Limitada, Umbral y de Ciclo-completo; y (e) se propone tipología para medir el progreso e impacto de los proyectos de CC: Conciencia del contexto, participación ciudadana, aprovechamiento de la infraestructura, innovación tecnológica, innovación educativa, alcance y escala, creación de redes y pensamiento complejo. Prevemos que el marco y la tipología propuestos articulados al pensamiento complejo, ampliarán el impacto de las iniciativas de CC de manera integral.

**Palabras clave:** ciencia ciudadana; ciencia abierta; pensamiento complejo; innovación educativa; educación superior.

## INTRODUCTION

Volunteer participation in science projects effectively elevates awareness, learning and citizen empowerment and is now embraced by large international organizations. The introduction of UNESCO's Open Science Recommendation (UNESCO, 2021a) welcomed the epistemology of citizen science (CS), aiming to integrate science theory and practice and society (UNESCO, 2021b). CS involves multidirectional research to democratize scientific processes to advance science (Bonney et al., 2016; Hecker et al., 2018; Irwin, 2018; Ruiz-Mallén et al., 2016; Wiggins & Crowston, 2011). From passive individual observations to developing networked digital platforms (Baudry et al., 2021), CS has resurged thanks to the evolution of accessible technologies. Moreover, Education 4.0 (Miranda et al., 2021) and the 4th Industrial Revolution (Schwab, 2015) have set new standards for managing data and its interactions to solve complex problems in CS projects (Robinson et al., 2017). Ultimately, CS project design has not only been shaped by a general interest in phenomena but also by emergencies that have boosted the evolution and application of citizen-led science solutions.

Considering these aspects, we understand that greater effectiveness in problem-solving in CS projects is closely linked to holistic designs. Therefore, this work examined the significant number of CS projects that keep emerging to provide a framework and typology that guides identifying and monitoring the status of CS projects, in order to plan their further development to achieve holistic impact. We did this by scrutinizing the state of the art of CS projects from a Theory of Change (ToC) (UNDAF, 2016; 2017) perspective, which considers technology, communication, and emergency contexts. The work highlights key frameworks that support CS and demonstrate the interactions and articulation that develop the sub-competencies of complex thinking.

## FROM CS STAGNATION TO THE 21ST-CENTURY EXPRESSWAY

The evolution of technology and the degradation of ecosystems have also driven the interest in CS. While citizens may often be unaware of the origin and consequences of the events surrounding them (Ballerini & Berth, 2021; Callaghan et al., 2020), their participation in CS may motivate them to get involved in public policies. (García-Holgado et al., 2020; Strasser et al., 2019). New paradigms have emerged where citizens engage in collaborative relationships to analyze, improve, and discover information (McCurdy & Vinogradova-Shiffer, 2021; Stubbs et al., 2021). Such developments in Industry 4.0 technologies have spilled into the Education 4.0 framework, where learners experience real-life challenges and apply their knowledge to develop technology-based solutions using complex thinking skills (Miranda et al., 2021). This macro-competency comprises critical, systemic, scientific, and innovative thinking (Ramírez-Montoya et al., 2022). CS projects involve real-life scenarios that

enable learners to reason in the face of complexity (Araújo et al., 2022; Bellugi & Cundill, 2017; Castell et al., 2021; Constant & Roberts, 2017; Zourou & Tseliou, 2020). Moreover, numerous examples of imminent hazards demonstrate citizens' critical role in reacting more quickly than their governing authorities or regulators.

Lessons learned during emergencies have spotlighted the response potential of CS. Cases such as the Fukushima nuclear accident (Hultquist & Cervone, 2017) and the recent COVID-19 pandemic (Goehrke, 2020) correspond to CS studies that focus on disaster risk reduction (DRR). These highlight the potential to bring diverse communities together and the need to broaden the spectrum to consider ethics and gender, among other topics (Paul et al., 2021). Moreover, these emergencies have triggered calls to generate policies to assess the impact of CS data in the legal arena (Peel, 2020). From this perspective, the democratization of CS makes it possible to strengthen the empowerment of citizens and their influence in bottom-up decision-making where data transmission is expected, and there is the committed involvement of quintuple helix organizations.

## FOSTERING CS INITIATIVES

To integrate the general public into the scientific process, several frameworks and programs have been advanced to standardize protocols to achieve social impact and contribute to Sustainable Development Goals (SDG):

- **UNESCO Recommendation on Open Science:** Complex challenges have left their mark in the first quarter of the 21st century, affecting the achievement of the Sustainable Development Goals. As a strategy, member states agreed to propose a normative instrument based on good practices regarding the openness of science. The process resulted in the UNESCO Open Science Recommendation (UNESCO, 2021a).
- **United Nations Environment Program:** Currently, UNEP focuses on the triple planetary crisis (climate change, nature, and biodiversity loss) through strategies to achieve the 2030 Agenda for Sustainable Development. Their goal is to achieve global integration of CS into the formal process to report SDGs at the national level, promoting confidence in the data it collects through examples of good practice (UNEP, 2019).
- **European Commission Framework Programs (FP):** (European Commission, 2016) Continuously customized for global contexts, FPs have mainly addressed CS projects under the Horizon 2020 framework (European Commission, 2020). It is worth noting the case of the Marie Skłodowska-Curie Actions (MSCA) 25th-anniversary Presidency conference, which included a round table to discuss the topic “Closing the gap between research and citizens: building trust in science with MSCA” (Marie Skłodowska-Curie Actions [MSCA], 2022).

- **European Citizen Science Association:** A prime promoter of CS in Europe, ECSA seeks to foster the democratization of science for all. Its ten principles underpin good practices aimed for everyone to participate freely throughout the scientific process to advance sustainable research impact and public policies (ECSA, 2015).

## CITIZEN SCIENCE THRESHOLD

When considering the various components interacting in CS projects, we conceive a threshold where projects either stall or transcend to meet the requirements of Open Science. To build frameworks for the participation of citizens in science projects, we deemed it necessary to hold an integral perspective that considers the contextual aspects linked to the project (e.g., technology, infrastructure, methods) and the intellectual development of the participants. The proposal must meet the necessary criteria of a CS project to effectively be a genuine full-cycle CS initiative. In searching for a solution, we considered it fundamental to rely on a theory of transcendence that could guide the CS interventions to achieve transformation, namely the ToC.

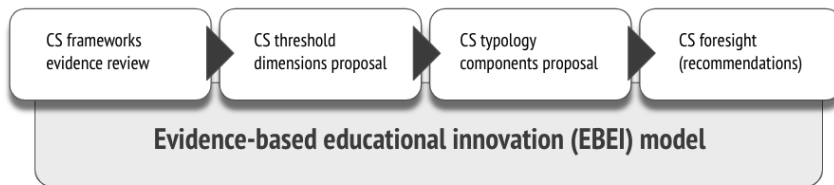
ToC is an approach that uses a causal analysis based on available evidence to explain how a given modification or group of variations is likely to lead to developing a certain change. ToC can assist in identifying solutions to challenges that impede development and form conclusions on which route to pursue, considering the benefits, odds, and uncertainties inherent in any change process. In addition, ToC aids in identifying elemental conjectures and hazards, which must be understood and revisited throughout the process to ensure that the strategy results in the intended change (United Nations Development Assistant Framework [UNDAF], 2017).

## Method

We used the Evidence-Based Educational Innovation (EBEI) model as a methodology to develop our typology (Sarango-Lapo et al., 2021). The EBEI model was adopted because it promotes an approach of practical experiences to attain digital competencies to manage technological resources that lead to innovation (Sarango-Lapo et al., 2017), which is the case of technology-supported CS projects. Four stages guided the development of the proposed typology: analyzing the CS scientific evidence frameworks, constructing a framework of CS threshold dimensions, proposing the components of the CS typology, and presenting a prospective of the expected benefit of the CS typology (see Figure 1).

**Figure 1**

*Four-stage guide to developing the CS framework*



*Note:* EBEI is an empirical model suitable when technologies are involved.

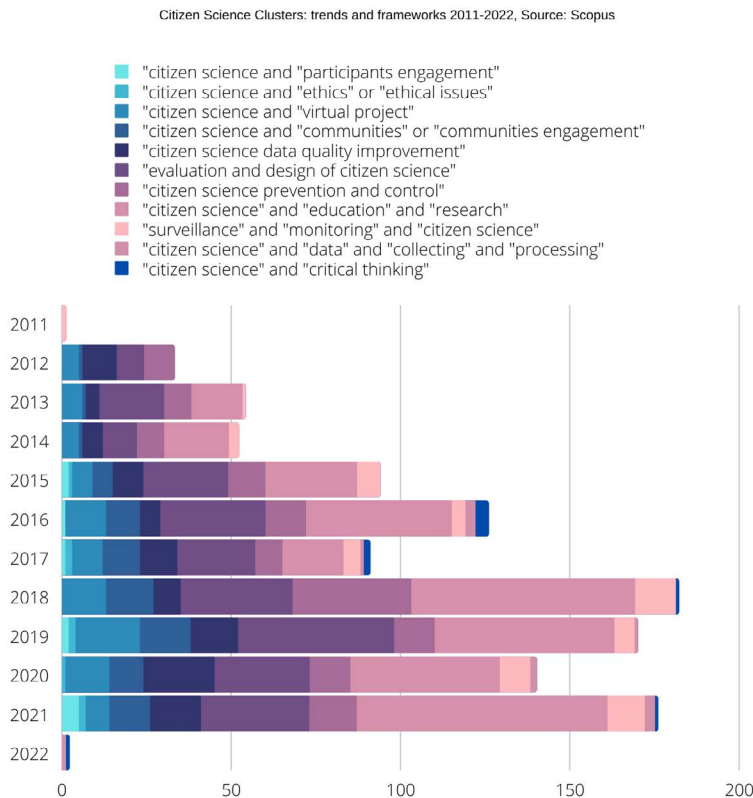
**CS Frameworks**

The ultimate aim of CS to integrate experts and amateurs to generate knowledge keeps citizen participation in focus. Although participation in CS projects is voluntary, mechanisms exist to reward individuals, often monetary and sometimes through public recognition (Cappa et al., 2018). Moreover, despite the notion that CS focuses on engaging ordinary audiences, most participants in CS initiatives are not idealistic amateurs but students and workers in science or related spheres such as writers, journalists, and educators (Tancoigne, 2017).

Over the past decade, frameworks and typologies continue to emerge, providing interpretations necessary to better understand the evolution of CS participation and design projects with better scale, quality, and relevance. Evidence of this can be observed in the increasing number of scientific articles published in recent years, indicating a growing trend in the subject. The broad focus spectrum includes the following clusters: CS participant engagement (Fischer et al., 2021; Haklay, 2018; Lotfian et al., 2020; Wiggins & Crowston, 2011); ethical issues in CS (Groot & Abma, 2022; Resnik et al., 2015); virtual CS projects (Reed et al., 2012); incorporating communities in CS (García-Holgado et al., 2020; Katapally, 2019; Nardi et al., 2021; Pandya, 2012); CS data quality improvement (Antelio et al., 2012; Cerquides et al., 2021; Garriga et al., 2017); evaluation and design of CS programs (Bolici & Colella, 2019; Chase & Levine., 2016; Hennig et al., 2019); prevention and control (Asingizwe et al., 2018; Coulson & Woods, 2021; Li et al., 2019; Yang et al., 2019); education & research (Hiller et al., 2019; Spasiano et al., 2021); surveillance and monitoring via

CS (Arazy & Malkinson, 2021; Callaghan et al, 2020; Welvaert & Caley, 2016); CS data collecting & processing (Callaghan et al., 2021; Eagles-Smith, 2020; Hyvönen et al., 2021; Teng & Albayrak, 2017), CS and interest in developing critical thinking (Araújo et al., 2022; Belluigi & Cundill., 2017; Castell et al., 2021; Constant & Roberts, 2017) (See Figure 2).

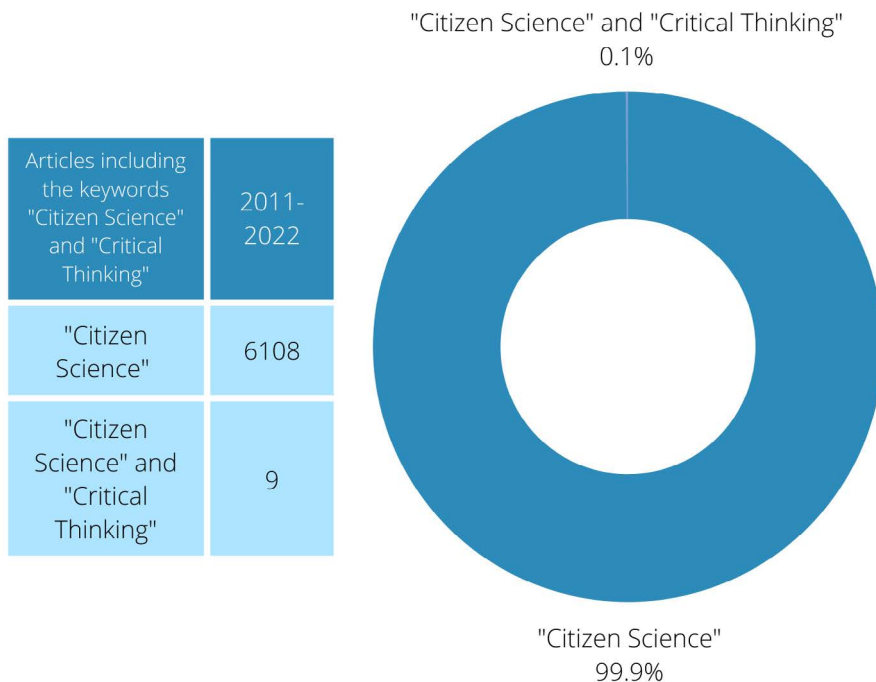
**Figure 2**  
*Citizen science clusters: trend and frameworks 2011-2020.*



Source: Scopus.

Note: The highest concentration of publications occurred in 2018 (182) and 2021 (176).

**Figure 3**  
Articles including the keywords "Citizen Science" and "Critical Thinking;"



Source: SCOPUS

Note: There are no studies related to citizen science and its impact on developing the macro-competency of complex thinking.

To interpret the challenges faced by the world's population, we propose a threshold for CS that highlights the key points that should be addressed to successfully integrate individuals as citizen scientists in projects that advance scientific knowledge (Warnecke et al., 2019). Given the variety of possibilities for individuals to engage in CS, it is helpful to classify the entry routes for participants and their boundaries to guide the efforts supporting the processes and the participants' development.

### Proposed dimensions for the CS Threshold

ToC and applied ladder patterns (Warnecke et al., 2019) allowed us to analyze, first, the various components; then, we were able to structure the main components, acting on the processes of a given phenomenon for future validation. The significant assets are the key elements to measure individual levels of development and their

contribution to clusters linking various components and, in general, the overall project theme. In this framework, the approach combination contributes positively to improving the analysis for future CS proposals.

To establish the CS threshold dimension, we conceived eight fundamental components for measuring the performance of a CS project. These arise out of combining core features from CS frameworks explained above, relevant CS typologies (Van Kleek & Simperl, 2017; Wiggins & Crowston, 2011), and considering the building blocks of complex thinking (i.e., critical thinking, innovative thinking, scientific thinking, and systemic thinking). Within this proposed structure's perspective, multiple combinations of mastering the eight selected components would enable progress in the overall performance of the initiatives. For the indicative purposes of this work, we describe three dimensions as transitional channels for these combinations: a baseline dimension ("Bounded CS"), a transitional dimension ("Threshold CS"), and a fulfillment dimension ("Full-cycle CS"). The three dimensions incorporate the ToC approach, where analyzing a set of circumstances that requires change and articulating the desired outcome is the first step. It entails identifying inputs, outcomes, assumptions, and risks (UNDAF, 2016).

### *Bounded CS dimension*

We envisaged the Bounded CS dimension as the development baseline. In analogy to the ToC, this domain focuses on setting out the resources (inputs) needed to achieve results.

### *Threshold CS dimension*

In the transition towards an ideal of Full-cycle CS integration, the scaffolding allows multiple-component, circumstantial, contextual combinations. Following the ToC sequence, we reference the CS activities deliverables (outputs) obtained by transforming the initial resources (inputs) and measuring the effects that they generate (outcomes).

### *Full-cycle CS dimension*

At the other end of the spectrum is the Full-cycle CS, the ultimate plateau to which CS projects aspire, where functions reach the maximum transformation possibilities. In ToC terms, this dimension represents the intended long-term effects (impacts) of CS projects linked to the results of the previous dimensions.



## Definition of CS Threshold components

Each of the eight components detailed below is fundamental to promoting a CS project from the Bounded CS baseline to the fulfillment dimension of Full-cycle CS. The dimensional progress development of the component depends on the characteristics of the project; therefore, each project will have its own ToC. In principle, it is proposed that all eight components be considered from the outset of any CS project (See Table 1).

### *Context awareness*

This component refers to the contextual awareness of the addressed problem, which is reflected in controlling the proposal's originality. A CS community that participates in an existing project or replicates a project from another region remains at baseline. Improving an existing project moves it to the Threshold dimension, and once an original project is generated, it transcends to the Full-cycle CS dimension.

### *Citizen engagement*

Both the participants' and the project operators' perspectives are covered in this component. It entails establishing protocols and procedures such as informed consent and data privacy. Participants progress from a relatively passive position to co-creation and eventually initiative leadership.

### *Infrastructure leverage*

This dimension considers the infrastructure accessible to the project and how the CS participants' interactive dynamics influence mobility between the dimensions. Ideally, participants come to improve existing interactions within the infrastructure.

### *Technological innovation*

In this dimension, we address the use or creation of technology supporting the project administration, the storage and analysis of the data, and the ability to disseminate the information to the participants. At the Bounded level, general-purpose technology applied to the project is used with no particular development, but project participants can communicate with each other. At the Full-cycle level, we find specialized software to collect and analyze data or software developed to suit the project to meet contextual requirements.

### *Educational innovation*

This component reflects the importance of incorporating new sustainable processes to strengthen education to impact lifelong learning. At the most basic level, CS initiatives may lack educational vision. Using educational resources, participants move the projects to transcend the threshold; they propose reusable resources for formal and non-formal education to continue making impacts.

### *Outreach and Scale*

The scope of the project is measured by this component, considering the number of benefited people, the number of citizens participating in the data collection, and the geographical scope of the data retrieved and analyzed. At the Bounded level, CS projects occur within a locality with the participation of citizens who live in the community. At the Full-cycle level, several global localities participate, and interested citizens living in these communities work at different levels.

### *Network building*

This component allows us to identify the number of actors involved in the CS projects, as the participation of representatives of the quintuple helix is completed—Political, Social, Environmental, Economic and Educational systems—it will be possible to move from the limited dimension to the full cycle.

### *Complex thinking*

Proposing solutions to complex problems involves using complex thinking competency, consisting of systemic thinking, scientific thinking, critical thinking, and innovative thinking. Only one sub-competency is developed at the Bounded level, while at the Full-cycle level, the four types of sub-competencies are developed integratively. The use of each type of thinking brings a dimension to the problem solution.

**Table 1**  
*Dimensions and critical components for CS holistic transcendence*

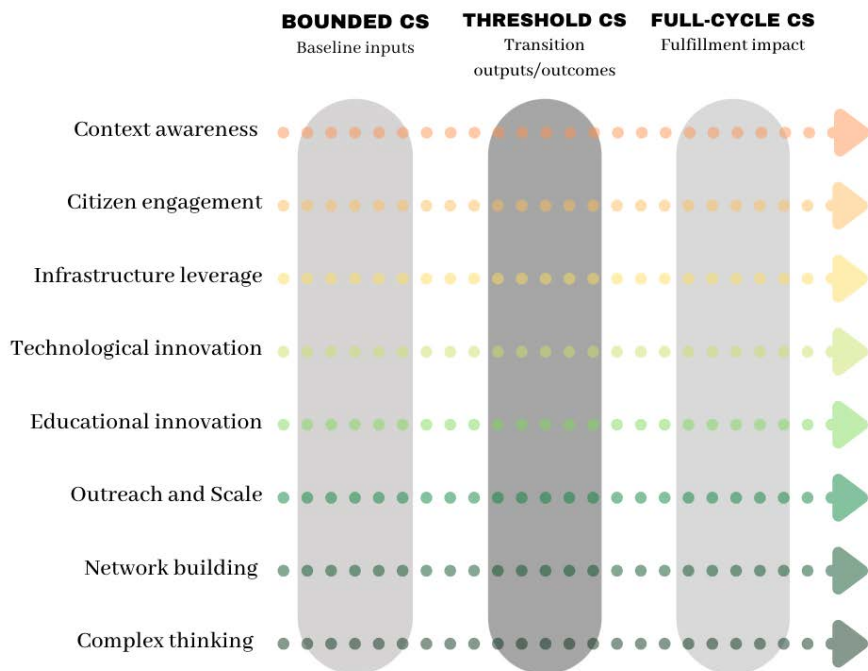
<b>Dimensions Components</b>	<b>BOUNDED CS (Baseline inputs)</b>	<b>THRESHOLD CS (Transition outputs/ outcomes)</b>	<b>FULL-CYCLE CS (Fulfillment impact)</b>
<b>Context awareness</b>	Participation in or replication of an existing project	Enhancement of an existing project	Launch of an original topic project
<b>Citizen engagement</b>	Passive; follows a leader	Co-creates a proposal	Leads a project
<b>Infrastructure leverage</b>	None or minimal interactions within available infrastructure	Moderated interactions within available infrastructure	Improves interactions within available infrastructure
<b>Technological innovation</b>	Passive use of low-level technology	Adaptation of technology	Creation of technology and/ or use of advanced technologies
<b>Educational innovation</b>	Lack of educational focus	Incremental use of educational resources	Proposes reusable resources for formal/non-formal education
<b>Outreach and Scale</b>	Number of participants: local Number of locations where data is collected: local	Number of participants: national Number of locations where data is collected: national	Number of participants: global Number of locations where data is collected: global
<b>Network building</b>	One or two helixes	Three-helix interaction	Four to five helix integration that concludes with Public Policies
<b>Complex thinking</b>	None or one of the sub-competencies is developed	Two or three of the sub-competencies are developed	The four sub-competencies are developed

*Note:* The eight components are fundamental to the holistic contribution of CS projects.

By addressing the crucial components for crossing the CS threshold, researchers and science amateurs are encouraged to design full-experiential cycle CS projects to enhance personal learning and the initiative’s impact. Actions taken in each dimension encompass the type of activity and interaction undertaken by participants, linked to

the type of contribution. The intended impact results from strategically combining the various components per the project characteristics. Due to the diverse nature of CS projects, the passage through each component's dimensions will progress differently in every case (see Fig. 4).

**Figure 4**  
*Citizen Science Threshold*



*Note:* All eight components progress at different rates through the dimensions.

## DISCUSSION AND CONCLUSION

CS projects have focused on the “doing” of science, overlooking the study of how the participants think. The analysis of the frameworks identified a lack of attention to developing the sub-competencies of complex thinking (Figure 3). The growing interest in the macro-competency of complex thinking in educational innovation (Ramírez et al., 2022) is a warning that insufficient attention is being paid to the development of its sub-competencies in CS projects (Araújo et al., 2022; Belluigi & Cundill, 2017; Castell et al., 2021; Constant & Roberts, 2017). For the community

involved in the design of CS projects, this finding is a wake-up call to consider measuring the development of complex thinking with their metrics.

An evidence-based foundation is suitable to advance the cascade of CS projects. Our analysis revealed that in the last decade, CS frameworks have emerged with remarkable growth (Figure 2) due primarily to the application of technologies and connectivity (Cappa et al., 2018; McCurdy & Vinogradova-Shiffer, 2021; Nesbit et al., 2020; Paul et al., 2021). Notably, large international organizations have integrated CS into their guidelines (UNESCO, 2021a) and fostered CS through financial programs (European Commission, 2020). These have contributed to developing partnerships with Higher Education Institutions in several countries (Zourou & Tseliou, 2020). Recognition at the level of governments and major international institutions is an indication of the prominence and expected prosperity of CS initiatives

There is room to improve the design of CS projects more comprehensively. Three main clusters of emphasis were identified within the CS frameworks: prevention and control, project evaluation and design, and education and research (Figure 2). Frameworks that consider the participation of individuals and community engagement in CS projects focus on their involvement role rather than on developing competencies (Fischer et al., 2021; Haklay, 2018; Lotfian et al., 2020; Nardi et al., 2021; Pandya, 2012; Spasiano et al., 2021; Wiggins & Crowston, 2011; Yang et al., 2019). The rationale for designing CS projects is at a mature level with thematic frameworks that support efficiency.

The notion that CS projects should have a holistic impact is highly relevant. The key deliverables of this study are the EBEI-based methodological analysis of the four-stage guide to developing the CS framework (Figure 1) and the proposal of three ToC dimensions to advance CS projects (Table 1). On the one hand, EBEI allowed the structuring of the direction of research to host technology-enhanced, innovative CS projects (Sarango-Lapo et al., 2021). On the other hand, ToC provided the intended scaffolding to build the dimensions that included numerous actors and circumstances when dealing with complexity (UNDAF, 2016). Our proposed structure should allow CS projects to design customized ToC with various application possibilities.

Improving the design and scope of CS projects involves identifying the components to be measured and monitoring their performance from multiple perspectives. A typology of eight components has been proposed to measure the impact of CS projects: Context awareness, Citizen engagement, Infrastructure leverage, Technological innovation, Educational innovation, Outreach and Scale, Network building, and Complex thinking (Table 1, Figure 4.). In addition to the components and the diverse approaches, higher education institutions can play a crucial role as a link between society and science (Zourou & Tseliou, 2020). Awareness of the impact of integrated CS project components is critical to designing and measuring its scope and impact.

Among the study's limitations, we point out the need to propose the sub-levels that the projects could experience in the dimensions. It is equally important to

exemplify the potential component combinations according to the type of CS project being monitored. Moreover, the nature of CS projects that increasingly train amateur participants to potentially transcend the threshold dimension calls for protocols and mechanisms to strengthen and sustain ethical CS. Future studies shall address how the CS Threshold framework and its typology may give rise to creating innovative educational tools that measure CS projects' performance within its framework. Also, from the research perspective, we foresee the need to present case studies where the dimensions and components of the framework are applied to define in more detail the Full-cycle CS and, if desirable, to plan the transition of CS projects.

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